

How to get a benefits verification for your medicine.

It's important to know and understand your insurance coverage for your medicine. Changing circumstances may affect your coverage, such as enrolling in a new plan, or changes to your existing insurance benefits in the new calendar year. **Follow these 3 easy steps below for staying "in the know" about your medicine coverage:**

Step 1

The information you'll need:

- ▶ Your name and address
- ▶ The name and address of your prescribing doctor
- ▶ Your Prescription Benefit Card
- ▶ Your Medical Benefits Card

Step 2

One call does it:

- ▶ Call an Insurance Specialist at 1.800.274.6867
- ▶ Tell the Insurance Specialist that you want to complete a benefits verification for your medicine
- ▶ Give the Insurance Specialist the needed information

Step 3

Response in as little as 48 hours:

- ▶ You will receive benefits verification in a follow-up phone call within 24-48 hours
- ▶ A written benefits verification summary will arrive in the mail in about 1-2 weeks

Take Note: The cost of your coverage.

Once you receive a benefits verification and understand your coverage, take a moment to write down your out-of-pocket costs for your medicine.

MY YEARLY DEDUCTIBLE IS:



MY CO-PAYMENTS AND CO-INSURANCE:



MY OUT-OF-POCKET MAXIMUM:



Other questions to ask during the follow-up phone call

Does my insurance:

▶ **Require a prior authorization?**

This is something your health care provider must complete.

▶ **Require me to use a specialty pharmacy?**

If yes, note its name and number:

- Specialty pharmacy _____
- Phone number _____

Your doctor may have specified a specialty pharmacy on your prescription or already sent it to one. You can call that pharmacy to confirm:

- ▶ If this specialty pharmacy is in or out of your insurance network
- ▶ If this specialty pharmacy is out-of-network, how many "grace fills" are allowed, and would your prescription need to be transferred to an in-network pharmacy?
- ▶ Where is my prescription in the process of being filled?

*worried about
affording
your medicine?*

We can help navigate cost savings.
Just call **1.800.274.6867**.